

IRAJE PRIVILEGED ACCESS MANAGER

Successful Replacement – Case study

Introduction

One of India's large financial services group offering a wide range of services to significant clientele with operations spread across India, were already using a PAM solution to manage privilege access for the critical IT infrastructure. The current solution was however not comprehensive enough to cater to all needs of the customer. Among the key challenges included ease of use, performance, managing heterogeneous devices, user access approval and maintaining detailed record of user activities on systems and devices for forensics and compliance. The session recordings could also be deleted by the PAM admin, which was a big security risk in the existing PAM solution.

DOYEN along with Iraj implemented Iraje's Privileged Access Manager to help customer achieve enhanced control for mitigating challenges pertaining to privileged access for their systems and devices.

Key challenges in existing PAM solution

- Unable to integrate all types of Network Elements, Thick clients, Thin clients, storage and security devices
- Not able to see Live sessions or search commands within videos
- Were able to delete the session recordings and logs as the PAM admin had the PAM OS credentials

Key challenges in existing PAM solution

- Identity and Access Governance
- Enterprise Password Management
- Simplified Audit and Compliance
- Better Visibility and Control
- Prevent Internal Frauds
- Improved GRC

Key challenges in existing PAM solution

"Iraje PAM simplified the processes for Privileged Identity Management with the much-needed performance and stability which the existing solution was not able to cater to." Support from Iraj has been up to expectations!

Director IT

Iraje PAM solution

After studying the current setup and understanding the challenges the customer was facing with the existing solution, DOYEN Infosolutions recommended Iraj Privileged Access Management solution as best fit solution for managing access and approvals. Iraj PAM offers Privileged Access Management with features such as Secure Password Vault, Single Sign On for all systems and devices, granular access control based on device and user, in-depth audit trails for access to systems and devices along with dual factor authentication.

DOYEN has several years of experience in providing access control solutions and expertise on different security products along with deep understanding of systems integration. After successful implementation of Iraj PAM, the solution today helps the customer manage access and compliance for around 500 systems and devices with 35 administrators.

Outcomes and Benefits

The customer is happy with the quick implementation and the identity and access governance provided by Iraj PAM. Improvements were in the space of:

- User experience & simplicity
- Integrate every possible device in PAM
- Smarter audit trails and reporting
- Better visibility and control on the infrastructure
- Support provided by Iraj team