

Introduction

J M Financial Services, one of India's large financial services group offering a wide range of services to significant clientele with operations spread across India, were already using a solution to manage privilege access for the critical IT infrastructure. The current solution was however not comprehensive enough to cater to all needs of the customer. Among the key challenges included ease of use, performance, managing heterogeneous devices, user access approval and maintaining detailed record of user activities on systems and devices for forensics and compliance.

DOYEN along with Iraje implemented Iraje's Privileged Identity Management to help customer achieve enhanced control for mitigating challenges pertaining to privileged access for their systems and devices.

Key Challenges

- Enterprise Privileged SSO
- Integration with all types of Network Elements, Thick clients, Thin clients, storage and security devices
- Audit trails & Session Recording
- Live monitoring and control

Iraje PIM Highlights

- Identity and Access Governance
- Enterprise Password Management
- Simplified Audit and Compliance
- Better Visibility and Control
- Prevent Internal Frauds
- Improved GRC

Customer Speak

"Iraje PIM simplified the processes for Privileged Identity Management with the much-needed performance and stability which the existing solution was not able to cater to."

- **Sacchidanand Muchandi**
Director IT

Iraje PIM solution

After studying the current setup and understanding the challenges the customer was facing with the existing solution, DOYEN recommended Iraje Privileged Identity Management solution as best fit solution for managing access and approvals. Iraje PIM offers Privileged Access Management with features such as Secure Password Vault, Single Sign On for all systems and devices, granular access control based on device and user, in-depth audit trails for access to systems and devices along with dual factor authentication.

DOYEN has several years of experience in providing access control solutions and expertise on different security products along with deep understanding of the systems integration. After successful implementation of Iraje PIM, the solution today helps the customer manage access and compliance for around 500 systems and devices with 35 administrators.

Outcomes and Benefits

The customer is happy with the quick implementation and the identity and access governance provided by Iraje PIM. Improvements were in the space of:

- User experience & simplicity
- Integrate every possible device in PIM
- Smarter audit trails and reporting
- Better visibility and control on the infrastructure

To learn how we can help write to us at info@doyeninfosolutions.com or sales.in@iraje.com

